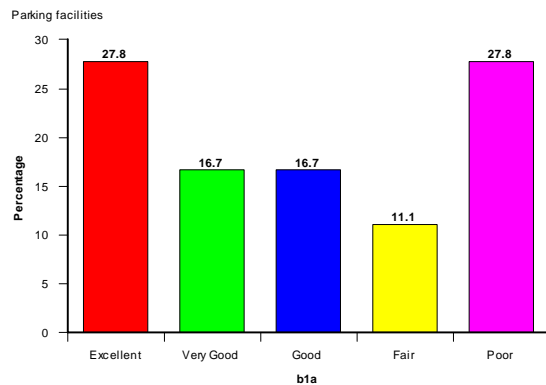
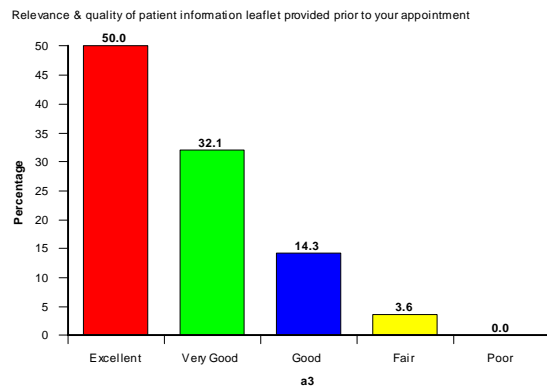
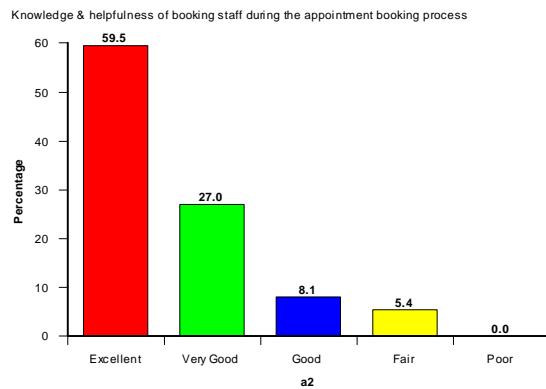
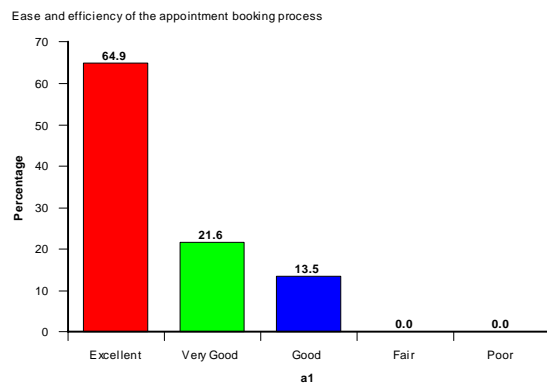
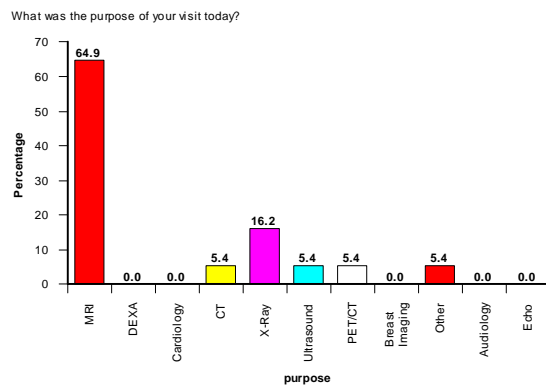
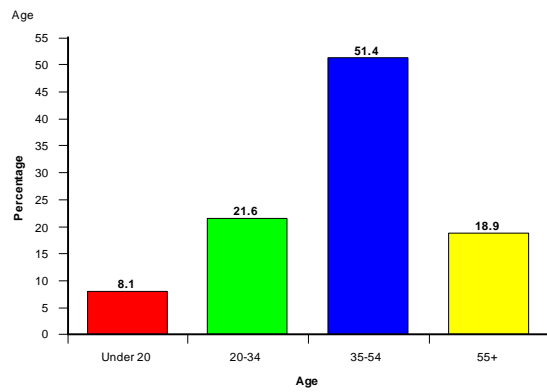
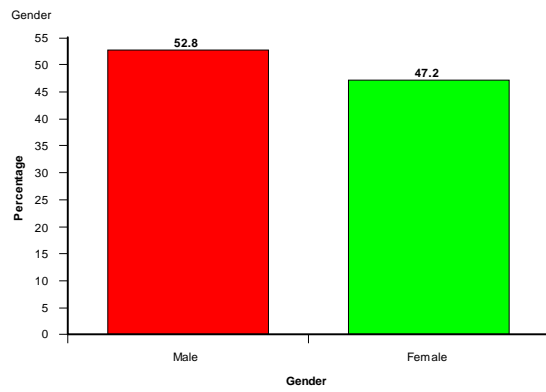
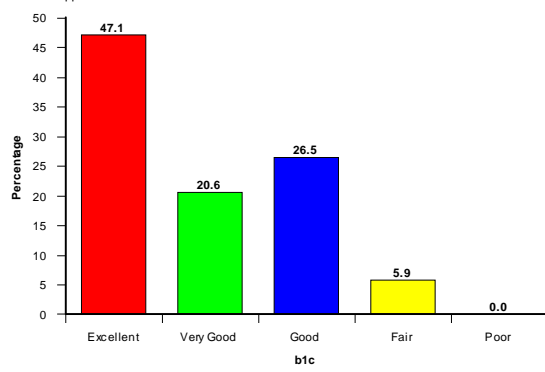


London Imaging Centre Patient Satisfaction Survey Q1 2009 - 37 Responses



External appearance of the centre



Decor & internal appearance of the centre



Comfort and surroundings of the waiting room



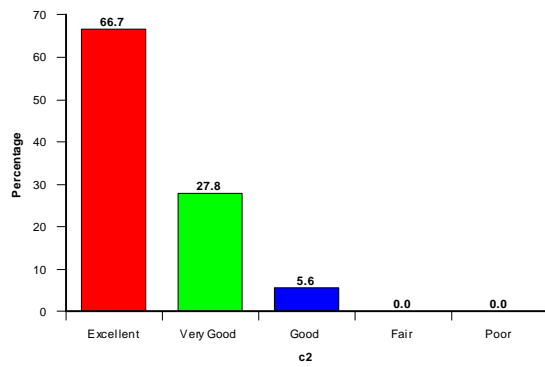
Facilities available (changing rooms, toilets etc)



Overall cleanliness and tidiness of the centre



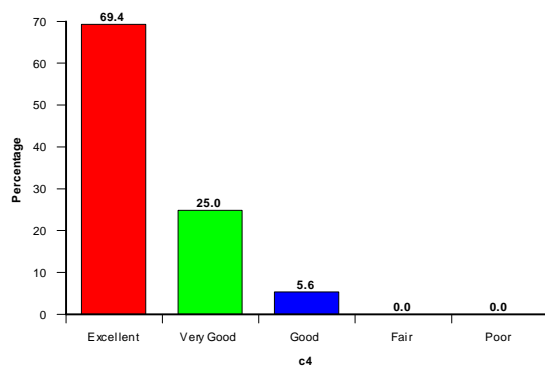
Presentation of staff



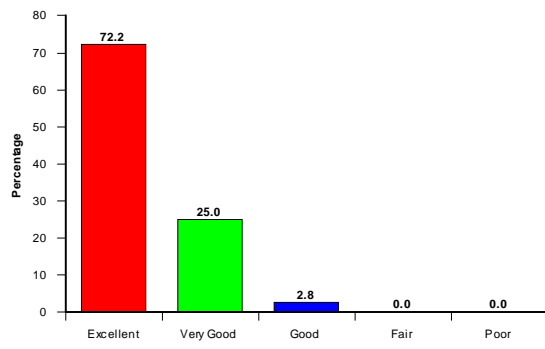
Ease of identification of staff



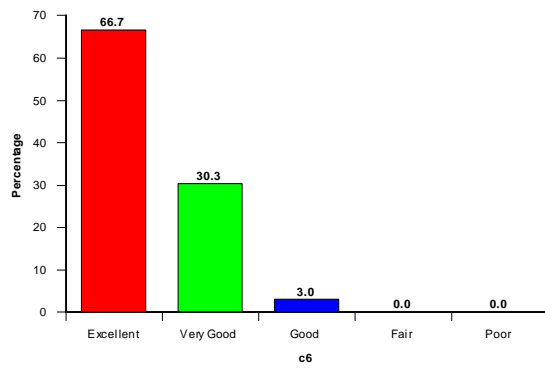
Efficiency & courteousness of reception staff



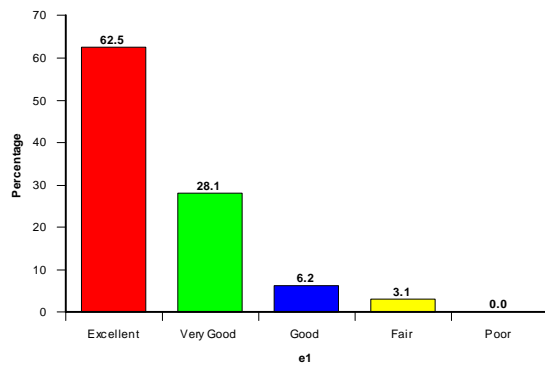
Efficiency & courteousness of imaging staff



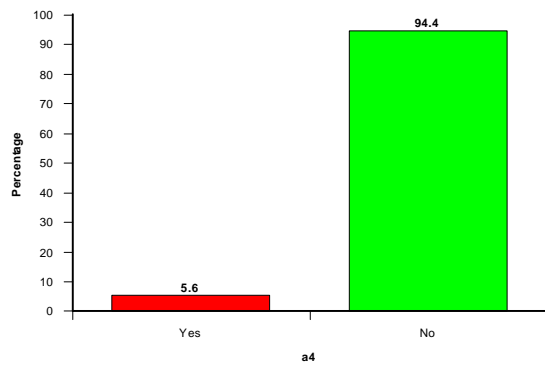
Staff knowledge & information provided



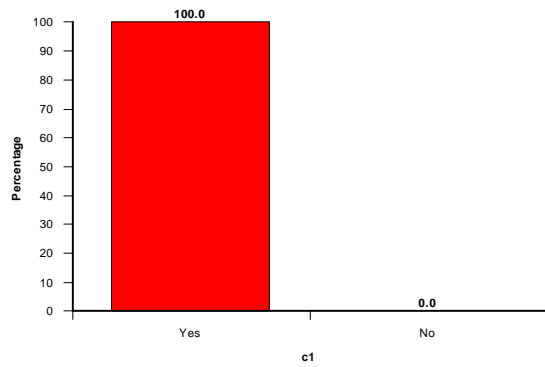
Please rate your overall satisfaction with the centre



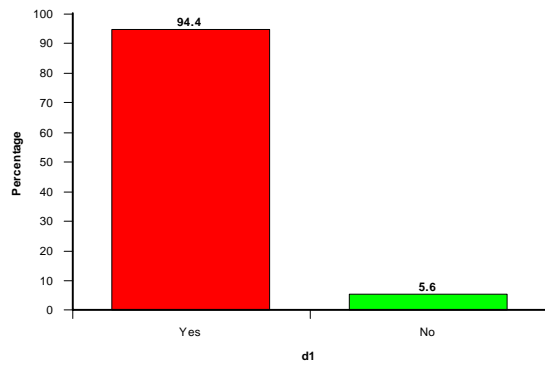
Did you have any concerns?



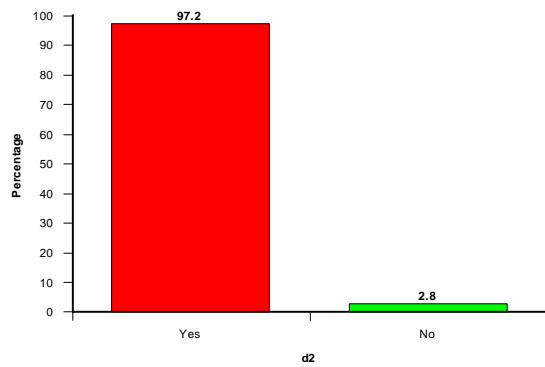
Were you made to feel comfortable throughout the procedure by the imaging staff?



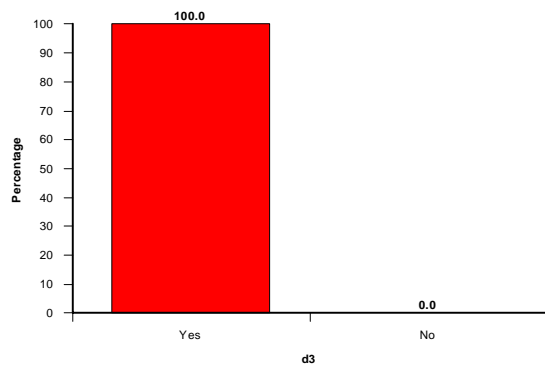
Did you feel the length of time you spent waiting for your test to be reasonable?



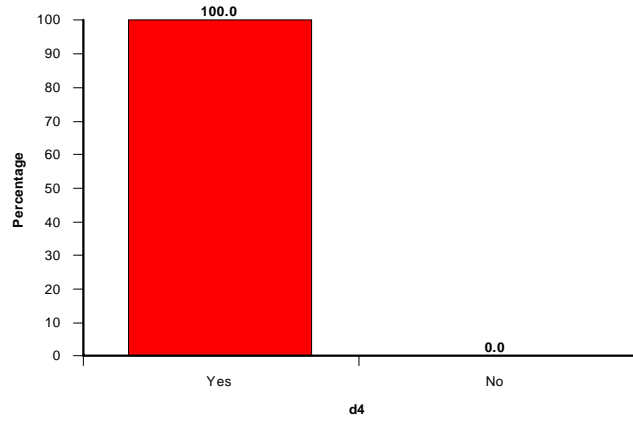
Did you feel at ease through your test?



Were your privacy & dignity needs met?



Were you told how you would find out the results of your scan?



London Imaging Centre Comments

Unit	Appointment Comments
LIC	HOW LONG DID IT TAKE TO COMPLETE THE TEST? THE QUESTION WAS ANSWERED FULLY.

Unit	Additional Comments
LIC	BISCUITS AND TEA WELCOME TOUCH!
LIC	FINDING THE PLACE WAS THE MOST DIFFICULT THING. PLEASE TO SOMEWHERE KNOWLEDGEABLE.
LIC	OVERALL EVERY THING WAS WONDERFUL
LIC	SOME BREAKS IN (NUCLEAR) IMAGING V WELCOME DUE TO LOWER BACK PAIN HARDNESS OF THE IMAGING BED.
LIC	VERY HAPPY AND QUITE SATISFIED